



**Inflate Your Fun™**



# STEEL PRO™ FRAME POOL

## OWNER'S MANUAL

[www.bestway-service.com](http://www.bestway-service.com)



No Jumping  
Shallow Water

Não pular  
Água rasa

No saltar  
Água poco profunda

Nicht springen!  
Seichtes Wasser.

Älä hyppää  
Matala vesi

Niet Springen  
Ondiep Water

Vietato saltare  
Acqua bassa

Interdit de sauter  
Niveau d'eau bas

MHN ПИНАТЕ  
PHXA NEPA

He прыгать  
Мелкая вода

Nie skakać  
Płytki woda

Tilos ugrani  
Sékély víz

Hoppa inte i.  
Vattnet är grunt



No Diving  
Shallow Water

Não mergulhar  
Água rasa

No Diving  
Água poco profunda

Nicht tauchen!  
Seichtes Wasser.

Älä sukella  
Matala vesi

Niet Duiken  
Ondiep Water

Vietato tuffarsi  
Acqua bassa

Interdit de plonger  
Niveau d'eau bas

MHN KANETE BOYTIEE  
PHXA NEPA

He нырять  
Мелкая вода

Nie nurkować  
Płytki woda

Tilos Fejest Ugrani  
Sékély víz

Dyk inte.  
Vattnet är grunt



Thank you for buying a Bestway pool. In order to ensure that you gain maximum enjoyment and safe use of your pool please follow the installation instructions in the DVD enclosed in your retail box along with the important safety guidelines in your owner's manual.

**Assembly usually takes approximately 20-30 minutes.**

Merci d'avoir acheté une piscine Bestway. Afin de vous assurer le divertissement maximal et le maximum de sécurité dans l'usage de votre piscine, veuillez suivre les instructions d'installation contenues dans le DVD inclus dans l'emballage ainsi que les instructions de sécurité de votre manuel.

**Il faut environ 20-30 minutes pour le montage.**

Gracias por comprar una piscina Bestway. Para asegurar el máximo disfrute y un uso seguro de su piscina, respete las instrucciones de instalación que se incluyen en el DVD que se adjunta con la caja, así como las instrucciones de seguridad incluidas en el manual de uso.

**El montaje dura aproximadamente 20-30 minutos.**

Obrigado por ter comprado uma piscina Bestway. Afim de assegurar o máximo de divertimento e segurança ao usar a piscina, por favor, seguir as instruções de instalação incluídas no DVD, contido na embalagem, junto com importantes normas de segurança presentes no manual de uso.

**A montagem das peças leva aproximadamente 20-30 min.**

Grazie per aver acquistato una piscina Bestway. Al fine di utilizzare correttamente questo prodotto, seguire le istruzioni relative all'installazione contenute nel DVD incluso nella confezione e le linee guida sulla sicurezza riportate nel manuale d'uso.

**Il montaggio richiede circa 20-30 minuti.**

Dziękujemy za zakup basenu firmy Bestway. Żeby zapewnić najlepszą zabawę i pełne bezpieczeństwo podczas użytkowania basenu, przestrzegaj poniższych instrukcji montażu załączonych na DVD w opakowaniu sprzętu oraz ważnych wskazówek dotyczących bezpieczeństwa zawartych w instrukcji obsługi.

**Montaż trwa ok. 20-30 min.**

Köszönjük szépen, hogy a Bestway medencéjét vásárolta. A maximális kedvtelés és a medence biztonságos használatának a biztosítása érdekében a termék kereskedelmi forgalmi dobozában mellékelt DVD-n található utasítások, valamint a kezelési utasításban foglalt fontos biztonsági előírások szerint járjon el.

**Az összeszerelés kb. 20-30 percig tart.**

See below for part descriptions. / Voir ci-dessous les descriptions des pièces. /

Vea a continuación la descripción de las piezas. / Ver, abaixo, a descrição dos componentes. /

Per la descrizione dei componenti, vedere sotto. / Zobacz poniższe opisy części. /

Lásd az alkatrészek alábbi leírását.

## Parts: / Pièces: / Piezas: / Componentes: / Componenti: / Części: / Alkatrészek:

549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52") model only

Uniquement modèle 549cm x 122cm (18pi x 48po), 549cm x 132cm (18pi x 52po)

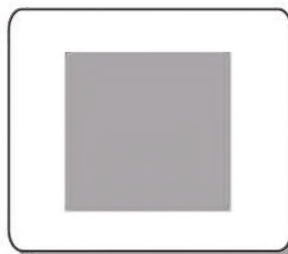
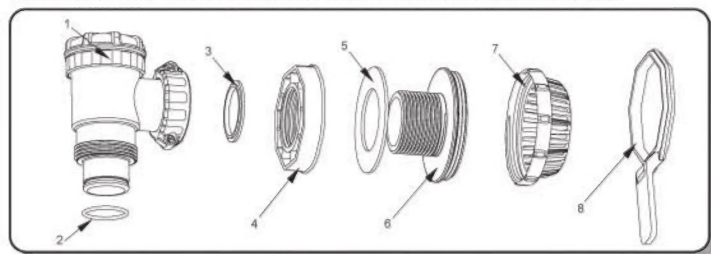
solo modelo 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52")

Somente modelo de 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52")

Solo modello da 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52")

Tylko model 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52")

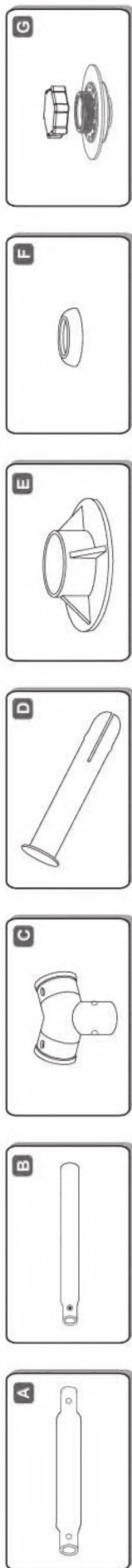
Csak a 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52") modell



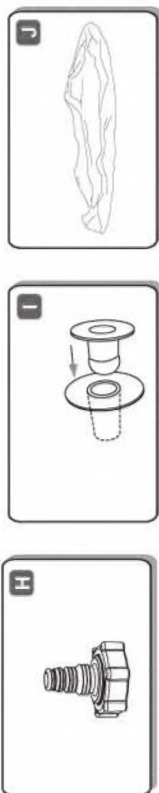
Heavy-duty repair patch
Rustines pour grosses réparations
Parche de reparación de gran dureza
Adesivo reforçado "Heavy-duty"
Adesivo di riparazione "heavy duty"
Wzmocniona latka naprawcza
Erős javítótapasz

Description / Descripción / Descrição / Descrizione / Oplis / Leírás		Pool Size & Part No. / Taille piscine et No. / Dimensiones y cantidad de N° / Tamanho da Piscina e N. / Dimensioni piscina e N. / Wymiary basenu i Nr / Medence mérete és Szám	
		549cm x 122cm (18' x 48") 549cm x 122cm (18pi x 48po)	549cm x 132cm (18' x 52") 549cm x 132cm (18pi x 52po)
1	Control Valve / Soupape de réglage / Válvula de control / Válvula deControl / Valvola di controllo / Zawór kontrolny / Ellenőrző szelep	P6162	P6218
2	O-ring / joint torique / Anillo / Junta em O / O-gyűrű	P6163	P6163
3	Control Valve Gasket / Joint de la soupape de réglage / Brida de la válvula de control / Válvula vedante decontrol / Guarnizione valvola di controllo / Uszczelka zaworu kontrolnego / Az ellenőrző szelep tömítése	P6164	P6164
4	Connector Nut / écrou du raccord / Tuerca del conector / Porca de junção / Bullone connettore / Nakrętka złącza / Csatlakozó anyacsavarja	P6165	P6217
5	Gasket / Joint / Brida / Guarnição / Guarnizione / Uszczelka / Tömítés	P6166	P6166
6	Connector / Raccord / Conector / Conector / Connettore / Złącze / Csatlakozó	P6167	P6215
7	Debris Screen / Grille de protection / Pantalla para los desechos / Tela de protecção / Schermo protettivo impurità / Sitko / Szennyezés szűrő	P6168	P6216
8	Wrench / Clé / Llave / Chave inglesa / Chiave poligonale / Klucz nasadowy / Csavarkulcs	P6169	P6169





I	Except 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') model Sauf modèle 549cm x 122cm (18pi x 48po), 549cm x 132cm (18pi x 52po) Excepto modelo 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') Excepto modelo de 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') Exceito modelo da 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') Z wyjątkiem modelu 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') A 549cm x 122cm (18' x 48''), 549cm x 132cm (18' x 52'') model kivételével
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NOTE: Drawings not scaled to size. Please see FAQ'S for additional information.  
 REMARQUE: Les dessins ne sont pas à l'échelle. Voir SVP les FAQ pour plus d'informations.  
 NOTA: Los diseños no están realizados a escala. Para más información, consulte las PMF.  
 NOTA: Os desenhos não são proporcionais ao tamanho. Para maiores informações, consultar a seção de perguntas frequentes.  
 NOTA: I disegni non sono in scala. Per maggiori informazioni fare riferimento alle domande frequenti.  
 UWAGA: Rysunki nie są wykonane według rzeczywistej skali. Dodatkowe informacje można znaleźć w części 'Najczęściej zadawane pytania' (FAQ).  
 FIGYLEM: A rajzok nem méretarányosak. További információt a gyakran feltett kérdések (FAQ) részben találhat.

Ref# Réf. Ref. Znak# Jel#	Description / Descripción / Descrição / Opis / Leírás	Pool Size & Quantity / Taille piscine et Quantité / Dimensioni piscina e quantità / Wymiary basenu i ilość / Medence mérete és darabszám									
		Tamanho da Piscina e Quantidade / Dimensioni piscina e quantità / Wymiary basenu i ilość / Medence mérete és darabszám									
A	Top Rail / Traverse / Palo superior / Barra superior / Barra superiore / Górna listwa / Felső peremkorlát	244cm x 61cm (8' x 24'')	305cm x 76cm (10' x 30'')	366cm x 81cm (12' x 32'')	366cm x 122cm (12' x 48'')	457cm x 91cm (15' x 36'')	457cm x 122cm (15' x 48'')	549cm x 107cm (18' x 42'')	549cm x 122cm (18' x 48'')	549cm x 132cm (18' x 52'')	
B	Vertical Pool Leg / Montant / Pata de la piscina vertical / Suporte vertical dapiscina / Sostegno piscina verticale / Pionowa noga basenu / Függőleges medence-láb	244cm x 61cm (8pi x 24po)	305cm x 76cm (10pi x 30po)	366cm x 81cm (12pi x 32po)	366cm x 122cm (12pi x 48po)	457cm x 91cm (15pi x 36po)	457cm x 122cm (15pi x 48po)	549cm x 107cm (18pi x 42po)	549cm x 122cm (18pi x 48po)	549cm x 132cm (18pi x 52po)	
C	T-Connector / Raccord en T / Conector en T / Conector emT / Raccordo a T / Złącze T / T-csatlakozó	8	10	12	12	14	15	18	18	18	
D	Pin / Goupille / Clavija / Pino de bloqueio / Perno di fissaggio / Zawlecza / Cövek	18	22	26	26	30	32	38	38	38	

E	Footing / Base / Stopka / Talp	8	10	12	12	14	15	18	18	18
F	Gasket / Joint / Brida / Guarnição / Guarnizione / Uszczelka / Tömítés	18	22	26	26	30	32	38	38	38
G	(#F4D019N-01) Drain Valve / Valve de vidange / Válvula de drenaje / Válvula dedreno / Valvola di scolo / Zawór odpływu / Vízleeresztő szelep	1	1	1	1	1	1	1	1	
	(#F4N019N-01) Drain Valve / Valve de vidange / Válvula de drenaje / Válvula dedreno / Valvola di scolo / Zawór odpływu / Vízleeresztő szelep									1
	(#F4D019N-03A) Hose Adaptor / L'adaptateur / Adaptador / Adaptador de Mangueira / L'adattatore / Złącze węży / Tömlőcsatlakozót	1	1	1	1	1	1	1	1	
H	(#F4N019N-03A) Hose Adaptor / L'adaptateur / Adaptador / Adaptador de Mangueira / L'adattatore / Złącze węży / Tömlőcsatlakozót									1
	(#F4D018N-02) Stopper Plug / Bouchon bleu / Clavija de paro azul / Rolha azul / Tappo blu / Niebieski korek / Kék dugasz	2	2	2	2	2	2	2		
J	Liner / Toile / Forro / Revestimento interno / Rivestimento interno / Szállító / Burkolófal	1	1	1	1	1	1	1	1	1



# WARNING

The safety of your children depends entirely on you! Children under 5 years old are at greatest risk. Please take care to avoid accidents. Assign at least one person in charge of safety. Increase supervision if there are several people in the swimming pool. Teach your children to swim if possible.

For safety, please do not set up your pool on a terrace/balcony.

Remember to place our pool where it's possible to drain it easily avoiding flooding.

Never let children enter or remain in the pool or pool area without adult supervision or if they are not wearing life saving devices.

Test the water temperature before entering the pool by splashing water on your neck, arms and legs.

Under no circumstances should any user jump or dive into the pool, serious injury or death could result.

Prohibit running and playing games near the swimming pool.

Pool and accessories should only be assembled by competent adults.

Your pool should be filled by low pressure water flow in order to prevent undue stress to the liner. Bestway will not be responsible for damage to the pool due to filling via water-truck. (See FAQ's)

Do not straddle, sit, lean over or put pressure onto the top rail, doing so could result in collapse of the pool and flooding, causing serious personal injury and/or damage to personal property.

Do not leave toys near or in an unsupervised swimming pool.

Do not swim alone.

Do not use your pool under the use of alcohol, drugs or medicaments.

Store chemicals and accessories out of the reach of children.

Never add chemicals to pool while it is occupied. Consult a specialist pool supply retailer to ensure correct chemical usage.

Always keep the pool water clean.

Pool water should be tested regularly to ensure that the PH and chlorine concentration in the water is optimal for safe and enjoyable use throughout the season.

Household pets should be kept clear of pool area to avoid structural damage to pool.

Surround your pool with a fence and ensure the gate is kept closed at all times.

Cover pool when not in use. Neither children nor adults can be seen inside the pool if the cover is in use.

Remove cover completely when in use.

A working electronic detector should be installed to alert you if someone has entered the pool area.

Under no circumstances should this equipment replace an adult's nearby supervision.

Do not leave ladder in pool when pool is unattended. Remember to empty and store the pool during the winter times and if the pool is not used.

Only use Bestway accessories with Bestway pools.

Properly maintain your pool in order to increase life span and safe use. (See Pool Maintenance Section)

Do not operate pump while pool is in use.

All equipment should be inspected frequently for signs of deterioration, corrosion, broken parts or other hazards which may cause injury.

Remember to reapply sunscreen protection regularly and always after swimming.

Failure to follow these instructions can result in property damage, injury or death.

## SAFETY

Learn the necessary rescue operations, especially those relating to rescuing children.

Rescue equipment should be located near the pool and the supervising adult should be fully trained to use it.

Rescue equipment should include but not limited to items such as coastguard approved ring buoy with attached rope and strong, rigid Rescue Pole of at least 366cm (12').

Post emergency numbers including:

- Fire
- Police
- Ambulance
- Poison Control Hotline
- Full home address

Keep a cordless water-resistant phone nearby pool during use.

### In case of an accident:

- Take all the children out of the water immediately.
- Call for emergency support and follow their instruction/advice.
- Replace wet clothing with dry clothing.



*Children will be in danger without adequate supervision.*

No Jumping  
Shallow Water



No Diving  
Shallow Water



## RETAIN THESE DIRECTIONS FOR REFERENCE



## Preparation

**NOTE:** The pool must be set up on a completely flat and level surface. Please do not install the pool if the surface is inclined or slope.

- Check with your local city council for by-laws relating to fencing, barriers, lighting and safety requirements and ensure you comply with all laws.
- Take the pool and accessories out of the carton with care. If the pool set comes with a ladder, the ladder requires a crosshead screwdriver or an adjustable wrench ( not included ) to assemble.
- Locate your pool with a minimum of 122cm ( 4 feet ) space on all sides so that a child can not use an object to climb into the pool. Do not set up directly under overhead power lines or trees and be sure the location does not contain underground utility pipes, lines or cables of any kind.
- It is essential the pool is set up on solid, level ground. If the pool is set up on uneven ground it can result in collapse of the pool and flooding, causing serious personal injury and/or damage to personal property. Setting up on uneven ground will void the warranty and service claims.
- Sand should not be used to create a level base, the ground should be dug out if necessary.
- Do not set pool up on driveways, decks, platforms, gravel or asphalt. Ground should be firm enough to withstand the pressure of the water; mud, sand, soft / loose soil or tar are not suitable.
- The ground must be cleared of all objects and debris including stones and twigs.

**NOTE:** lawn or other vegetation under the pool will die and may cause odors and slime, therefore we recommend removing all grass from where the pool will be located. Avoid locating your pool over or beside areas prone to aggressive plant and weed species as they may grow through the ground cloth or liner.

- We highly recommend that once the pool is unfolded on the ground cloth to let it sit exposed to direct sunlight for 1 hour or more so that the pool is more flexible during set up.
- If purchased with a pump, the pump should be installed after pool is fully assembled. Remember to locate the intake and return outlets towards the outside power source.

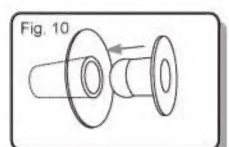
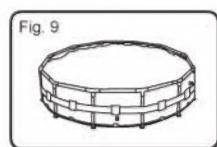
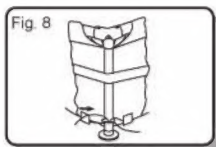
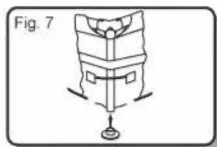
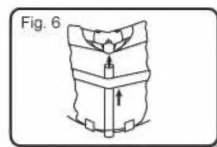
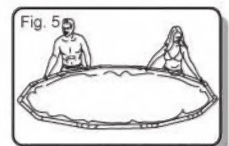
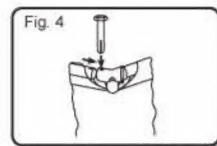
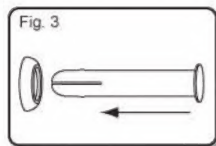
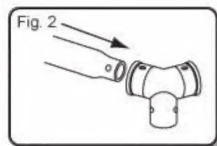
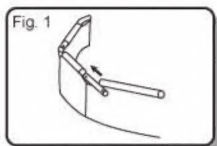
**NOTE:** If you bought a filter pump, this element has a separate manual instructions. Please open its relative box for details.

- If you bought a separate ladder for your pool, make sure it matches the pool size.

- Regularly check to make sure the ladder is properly assembled.

**NOTE:** The ladder is only to be used for entering and exiting the pool.

## Installation



**Assembly of the Steel Pro Frame pool can be completed without tools. Assembly usually takes approximately 20-30 minutes.**

**NOTE:** It is important to assemble pool in the order shown below.

1. Lay out all parts and check that you have the correct quantities as listed in the parts guide. If you are missing any part do not assemble the pool, contact our Customer Service Department for assistance.
2. If pool was purchased with a ground cloth, spread carefully at the desired location. Ensure the pool is located within distance of a 220-240volt AC outlet protected by a RCD-(Residual Current Device).
3. Spread out the pool and make sure the pool is right side up, let it sit exposed to direct sunlight for 1 hour or more so that the pool is more flexible during set up.
4. Turn the pool so the drain valve is near the area where your plan to drain the water and pump valves are facing the RCD outlet.  
**ATTENTION:** Do not drag the pool on the ground in order to avoid puncturing from sharp objects. Bestway Inflatables will not be responsible for damage caused to the pool due to mishandling or failure to follow these instructions.
5. Insert the stopper plug into the inlet and outlet on the wall of the pool from the inside of the pool. (See Fig.10)  
**NOTE:** For 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52") pools, please refer to the connection valve installation on following page.
6. Insert top rail (A) into the pole pockets at the top of the pool. (See Fig.1)
7. Connect top rail (A) with T-Connector (C) at each of corner and insert pins (D) into gasket (F) first and then into pre-drilled holes of the frame.  
**NOTE:** The gasket cups should face downwards to prevent water leaking into the top rails. (See Fig.2,3,4)
8. Repeat steps 6 and 7 until all top rails (A) are connected with T-Connectors (C) and the top frame is set up. For ease of assembly slightly raise the last 2 rails to an inverted v shape and insert into the last T-Connectors(C). Slowly lower until fully connected taking care not to pinch your fingers. (See Fig.5)
9. Put all vertical pool legs (B) inside the bottom rope and the pool wall band. Connect vertical pool leg (B) into the bottom of the T-Connector (C) . Make sure the vertical pool leg (B) has the spring loaded pins at the top when connecting the T-Connector (C). (See Fig.6)  
**NOTE:** For 244cm x 61cm (8' x 24") pools, no bottom rope and wall band. For 305cm x 76cm (10' x 30") pools, no bottom rope.
10. Attach all footings (E) to the bottom of the vertical pool legs (B). (See Fig.7)
11. Tighten the rope at the bottom of the pool until the legs are straight. (See Fig.8)
12. Pull the frame from different directions to ensure all rails, pool legs and connectors are firmly jointed. (See Fig.9)
13. Ensure drain valve is firmly closed.
14. Put 1" to 2" water in the pool to cover the floor. Once pool floor is slightly covered, gently smooth out all wrinkles. Start in the center of the pool and work your way clockwise to the outside.



## Connection Valve Assembly

For 549cm x 122cm (18' x 48"), 549cm x 132cm (18' x 52") pool model

1. Screw the Debris Screen onto the Connector. (See Fig.12)
2. From inside the pool, insert this assembled Unit to the pool's inlet A and outlet B. (See Fig.13)  
**NOTE:** Ensure the Gasket is properly in place on the assembled Unit inside of the pool liner.
3. From outside of the pool, tighten the Connector Nut onto the assembled Unit by the Wrench. (See Fig.14)
4. Hand-tighten the Control Valve to the assembled Unit. (See Fig.15)  
**NOTE:** Check that both the Control Valve Gasket and O-ring are correctly positioned on the Control Valve.
5. Refer to the pool manual for the rest of the pool installation.  
**OPERATION NOTE:** Use the control screw on top of the Control Valve to open and close the Valve. (See Fig.16)
6. Make sure the valve is closed.

Fig. 11

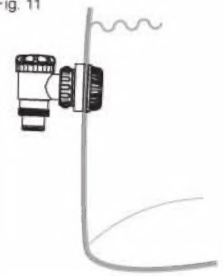


Fig. 12

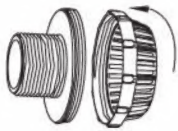


Fig. 13

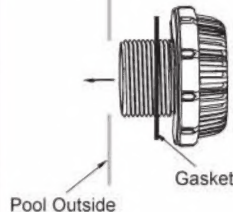


Fig. 14

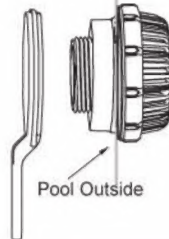


Fig. 15

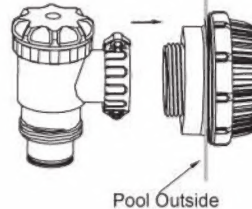
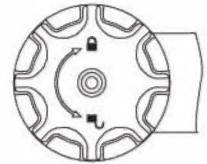


Fig. 16



## Filling Pool with Water

**ATTENTION:** Do not leave pool unattended while filling with water

1. Fill pool to drain valve.

**STOP**

2. Turn water off. Check that the water is not collecting on any side to ensure the pool is level. If pool is not level, drain water and re-level ground by digging out (See Fig. 19). Never attempt to move the pool with water in it, serious personal injury or damage to the pool may result.  
**NOTE:** Your pool may contain up to xxxxx liters/xxxx gallons which equals xxxxx pounds of pressure. If your pool has any bulge or uneven side then the pool is not level, the sides may burst and the water may discharge suddenly causing serious personal injury and/or damage to property.
3. When level, fill pool to lowest pump valve.

**STOP**

4. Turn water off. Check valves for secure fit.
5. Fill pool until water capacity is 90%, DO NOT OVERFILL as this could cause the pool to collapse. In times of heavy rainfall you may need to empty some of the water to ensure the level is correct. (See Fig. 18)
6. Check pool for any leaks at valves or seams, check ground cloth for any evident water loss. Do not add chemicals until this has been done.
7. In the event of a leak, patch your pool using the patch kit provided. Refer to the FAQ's for further information.

Fig. 17



Fig. 18

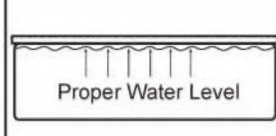
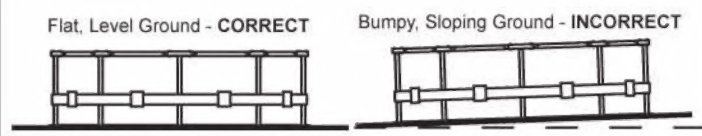


Fig. 19



## Pool Maintenance

If you do not adhere to the maintenance guidelines below, your health might be at risk, especially that of your children.

**NOTE:** The filter pump is used to circulate the water and to filter small particles to keep your water free of suspended dirt particles. In order to keep your pool water clean and hygienic you must add chemicals.

To keep your pool clean:

1. Contact your local pool supply shop for advice and purchase of chemicals and PH kits. One of the most important factors to increase the life of the liner is to keep continuously clean and healthy water. Please follow strictly the instructions from professional technicians for the water treatment through the use of chemicals.
2. Locate a bucket of water next to pool to clean users' feet before entering pool.
3. Cover the pool when not in use.
4. Skim pool regularly to avoid settled dirt.
5. Change filter cartridge in filter pump every 2 weeks.
6. Gently clean any scum from the side with a clean cloth.
7. To improve the water quality we suggest to use Bestway accessories like skimmer, maintenance kits. Please visit our website [www.bestway-service.com](http://www.bestway-service.com) or contact your pool supplier. Please be careful in case of rain water, kindly check that the water level is not higher than the expected one. If so, please act consequently.

**Proper maintenance can maximize the life of your pool.**

**ATTENTION:** Do not use pump when pool is in use.

## Repair

If your pool is damaged, use a repair patch. -see FAQ's for instructions.



## Dismantling

1. Unscrew the drain valve cap on the outside of the pool counter clockwise and remove.
2. Connect the adaptor to the hose and put the other end of the hose in the area where you are going to drain your pool. (Check local regulations for drainage by-laws).
3. Screw control ring of the hose adaptor onto the drain valve clockwise. The drain valve will be open and water will start to drain automatically.  
**ATTENTION:** Water flow can be controlled with the control ring.
4. When draining is finished, unscrew the control ring to close the valve.
5. Disconnect the hose.
6. Screw the cap back onto the drain valve.
7. Air dry pool.

**ATTENTION:** Do not leave the drained pool outside.

## Storage

1. Please remove all the accessories and spare parts of the pool and store them clean and dry.
2. Once pool is completely dry, sprinkle with talcum powder to prevent pool from sticking together, fold pool carefully. If pool is not completely dry, mould may result and will damage the pool liner.
3. Store liner and accessories in a dry place with a moderate temperature between 5 °C / 41 °F and 38 °C / 100 °F.

## Frequently Asked Questions

### 1. What is a suitable base for the Frame Set pool?

Almost any completely flat, solid, level surface can be used. Do not use sand as a leveling material as it is prone to shifting under the pool. The ground should be dug out until it is perfectly level. Do not set up on driveways, decks, platforms, gravel or asphalt. The ground should be firm enough to withstand the weight and pressure of the water: mud, sand, soft / loose solid or tar are not suitable. A concrete base can be used but care should be taken not to drag the pool across the surface as abrasions could tear the liner. If the pool is to be set up on a lawn, it is recommended that the grass is removed from where the pool will sit as it will die and may cause odors / slime. Certain types of hardy grass can grow through the liner as can aggressive bushes / plants by the side of the pool. Ensure adjacent vegetation is cut back where necessary. Use of a ground cloth assists in protecting the base of the pool.

### 2. How will I know if my pool is set up on unlevelled ground?

If your pool appears to be bulging on one side it is not set up on level ground. It is important that you empty your pool and move the pool to a level site. If the pool is not on level ground it will place undue stress on the seams and could result in the seams bursting which will cause flooding, property damage and potentially personal injury or death.

Fill your pool following the instructions in the owner's manual carefully. This will ensure that you do not waste water and the pool can be moved easily so that the ground can be leveled at an appropriate time and not after you have completely filled it with water.

### 3. Can I have my pool filled by a water service?

We recommend using a garden hose under low pressure for filling your pool. If it is necessary to use a water delivery service, it is best to fill the pool with one inch of water by hose and smooth wrinkles first. Use a water service that is able to regulate the flow of water to prevent damage. Ensure you stop at each step as noted in the instruction manual to ensure your pool is level. Bestway will not be held responsible for pools damaged or weakened by water delivery services.

### 4. What is the maximum fill height of the pool?

Fill pool until water capacity is 90% up to the bottom of the top rail of the pool. Never attempt to fill your pool beyond the base of the rail. We recommend leaving extra room to account for water displacement when occupants are inside the pool. You may have to top up the water during the season which has been lost through evaporation or normal use.

### 5. My pool is leaking, what do I do to fix it?

The pool does not need to be emptied to fix any holes. Self-adhesive underwater repair patches can be purchased at your local pool / hardware store. For external use, use the repair patch provided. For internal holes, clean the hole on the inside of the pool to wipe off any oils and algae. Cut a circle large enough to cover the hole and apply the patch securely onto the side in the water. Cut a second patch and apply to the outside of the pool for extra strength. If the hole is in the base of the pool use one patch only and weigh it down with a heavy object while it bonds. If you have patched the pool when it is empty we recommend you leave it at least 12 hours before filling.

### 6. Where can I buy filter cartridges and how often should I change them?

Filter cartridges to fit your filter pump should be available from the store where you purchased your pool. If not, most mass retailers sell filter cartridges as an accessory. If you are unable to obtain replacements please call our toll-free number and we will assist you in finding a source local to you. The cartridges should be changed every 2 weeks dependent upon use of the pool. Check the filter on a weekly basis and clean by hosing down any debris and particles. **Note:** Ensure your pump is disconnected from the electrical supply before checking the filter cartridge. You can also visit our website [www.bestway-service.com](http://www.bestway-service.com) for cartridge purchase.

### 7. How many times a year should I change the water?

This is dependant on the amount of use the pool receives, and the attention paid to covering the pool and keeping chemicals properly balanced. If maintained correctly the water should last a full summer season. Please contact your local pool chemical supplier for detailed information regarding chemicals, they will be able to advise you how to best maintain the cleanliness of your water.

### 8. Do I need to take my pool down for the winter?

Yes, Above-ground pools may collapse under the weight of ice and snow and the PVC walls will be damaged. We recommend taking the pool down when temperatures fall below 8 °C / 45 °F. The pool should be stored indoors in a moderate temperature between 5 °C / 41 °F and 38 °C / 100 °F. Please store away from chemicals and rodents and out of the reach of children.

### 9. My pool is fading – why is that?

Excessive use of chemicals can cause the color of the inside of the liner to fade; this is similar to a swimsuit fading over time from repeated contact with chlorinated water.

### 10. How many years will the pool last?

There is no set time limit for the pool to last; following the instructions in the owner's manual and with proper care, maintenance and storage you can considerably increase the life of your pool. Improper set-up, use or care can result in failure of the pool.

### 11. Do you recommend the use of a filter pump with a Bestway pool?

Absolutely! We strongly recommend you the use of a filter pump which could maintain the water of the pool clean.

### 12. Which are the most important functions of my filter pump?

The most important function of a filter pump is the elimination of every sort of impurity from the water by the aid of a filter cartridge and chemical products for its sterilization.



## Limited BESTWAY® Manufacturers Warranty

The product you have purchased comes accompanied a limited warranty. Bestway stands behind our quality guarantee and assures, through a replacement warranty, your product will be free from manufacturer's defects that result in leaks.

To enact a claim, this warranty card must be filled out completely and returned along with: (1) Your purchase receipt (2) Cut the drain valve placed on the wall of pool together with the nearby production batch number and copy them to your purchase receipt.

Bestway is not responsible for economic loss due to water or chemical costs. With the exception of replacement product, the results of leak are not Bestway responsibility. Bestway will not place any products deemed to have been neglected or having been used outside of the owner's manual guidelines.

**TO: BESTWAY SERVICE DEPARTMENT**

**DATE** \_\_\_\_\_

**Customer Code Number** \_\_\_\_\_

FAX/E-MAIL/TEL: Please refer to your country according to the information you find on the back cover

### Information required

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Zipcode:** \_\_\_\_\_

**City:** \_\_\_\_\_

**Country:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_

**Mobile:** \_\_\_\_\_

**E-MAIL:** \_\_\_\_\_

**Fax:** \_\_\_\_\_

**Please fill clearly your item code:** \_\_\_\_\_

**Please cross clearly the size correspond with your pool.**

FAST SET™ POOLS	OVAL FAST SET™ POOLS	STEEL PRO™ FRAME POOLS	RECTANGULAR FRAME POOLS	SPLASH FRAME POOLS	FILTER PUMP
244cm x 66cm.	549cm x 366cm x 122cm.	244cm x 61cm.	414cm x 216cm x 100cm.	229cm x 160cm x 43cm.	330 gallons
305cm x 76cm.	610cm x 366cm x 122cm.	305cm x 76cm.	549cm x 274cm x 122cm.	239cm x 160cm x 61cm.	530 gallons
366cm x 76cm.	732cm x 366cm x 122cm.	366cm x 81cm.	671cm x 396cm x 132cm.	259cm x 180cm x 66cm.	800 gallons
366cm x 91cm.	853cm x 366cm x 122cm.	366cm x 122cm.		300cm x 201cm x 71cm.	1500 gallons
457cm x 91cm.		457cm x 91cm.		414cm x 216cm x 79cm.	800 gallons sand filter
457cm x 107cm.		457cm x 122cm.			1500 gallons sand filter
457cm x 122cm.		549cm x 107cm.			
549cm x 107cm.		549cm x 122cm.			
549cm x 122cm.		549cm x 132cm.			
549cm x 132cm.		244cm x 51cm.			
		356cm x 102cm.			

### Description of problem

- ☐ Item tears / Leaking      ☐ Faulty welding      ☐ Faulty upper ring      ☐ Faulty drain valve  
☐ Item is incomplete, Which part is missing - Please put the code you find on the instruction manual

☐ Others, please describe \_\_\_\_\_

For request of spare parts consumer has to send us also the page of the manual with a cross near the missing or faulty part.

**All the information given need to be complete in order to receive our assistance.**

**You have to send also a copy of your purchase receipt together with this fax.**

**The free-toll number can not be reachable by the mobile phones.**

**YOU CAN ALSO VISIT OUR WEB SITE: [www.bestway-service.com](http://www.bestway-service.com)**